



## Early Discoveries

Managed by Bright Horizons Family Solutions

### SchoolsOUT ~ Frequently Asked Questions

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#### **What is the difference between Summer Camp and SchoolsOUT?**

The difference in the programs is the time of year. SchoolsOUT is during the academic school year when elementary schools are closed for holidays, institute days, etc.

#### **What are the hours of operation?**

6:00 a.m. to 6:30 p.m.

#### **What ages does this program serve?**

SchoolsOUT is for children in Kindergarten through 12 years.

#### **How do I enroll?**

Complete and turn in a Pre-Registration Link (one form per child). An email will be sent to confirm registration for the dates requested or inform you of priority status.

<https://www.surveymonkey.com/r/schoolout21-22>

After a confirmation is sent, payment in full is required within 72 hours. If payment is not received, the spaces will be released. Instructions will be provided regarding how to make a payment online via our Brightstar system.

#### **How do I select the days I need?**

Don't select days when your child's school is in session. Choose only the days you need according to your school district calendar. Plan carefully by also considering vacations, work-at-home days, and the availability of spouses/extended family during the holidays. Care options may also be available through your child's school.

#### **Are there any additional fees and what does the tuition include?**

There is a one-time registration fee of \$75 for the first child and \$25 for each additional child if your child has not participated in any prior Early Discoveries program. Tuition includes: Care and curriculum from 6:00 a.m. - 6:30 p.m., virtual field trips, hot lunch, two snacks, special guests, crafts, and all special events.

#### **How do I pay for this program?**

Parents pay via ACH debit online through our family information center.

#### **What if I need to cancel our scheduled time?**

Cancellations require a written 30-day notice. There are no credits for any absences. School calendars are subject to change so check frequently to manage your childcare needs. Due to high demand for this program, the cancellation policy is strictly enforced. Families who consistently cancel may lose their opportunity to register for future SchoolsOUT programs at Early Discoveries.

#### **What are the minimum qualifications of the Counselors?**

All our staff meet Illinois State DCFS standards. Many staff have an Associate's or Bachelor's degree in Education and Child Development.

#### **What is the child to teacher ratio and group size for this program?**

A maximum group size of 30 children and a 1:15 ratio is maintained at all times.

#### **How can I receive more information about this program?**

Visit our website at <http://www.earlydiscoveriesil.com> or call 224-668-7532 x 226.